

Appendix 1**Code of Conduct complaints considered by the Monitoring Officer during 2023**Type and outcome of complaints

	Complainant	Topic	Formal complaint	Current Position/Outcome
1	CWC Councillor	Inappropriate comments made on social media.	Y	Ongoing. The matter has been referred for investigation and an investigator appointed who is endeavouring to progress the investigation.
2	CWC Officer	Rudeness/bluntness when corresponding about a Council service.	Y	Withdrawn by complainant following Initial Review and discussion with the Monitoring Officer.
3	Member of the Public	Councillor wrote to residents about the Member of Public's planning application which contributed to it not being approved.	N	Complainant did not complete relevant complaint form when asked (as a method to obtain all necessary information), therefore it was considered withdrawn.
4 & 5	Member of the Public	Councillors giving incorrect Wolverhampton address as their place of residence	Y	The Monitoring Officer decided to take no action as the complaint was being dealt with via a separate statutory route.
6	CWC Councillor	Derogatory comments made about another Councillor.	Y	The complaint was outside the Monitoring Officer's jurisdiction as the member was not acting in their official capacity as Councillor when the incident occurred. This was dismissed.
7	CWC Councillor	Poor and inappropriate behaviour towards another Councillor.	N	Complainant did not complete relevant complaint form when asked (as a method to

				obtain all necessary information), therefore it was considered withdrawn.
8	CWC Councillor	Various issues.	N	Complainant did not want to make the complaint formal, so it was considered withdrawn.
9 & 10	Member of the Public	Councillors failed to respond to correspondence.	N	Complainant failed to respond to correspondence or engage in the process, therefore it was considered withdrawn.
11	CWC Councillor	Poor and inappropriate behaviour towards another Councillor.	Y	Withdrawn by complainant following Initial Review.
12	Member of the Public	Councillor's family member was not included on the electoral register at their address.	Y	The complaint was outside the Monitoring Officer's jurisdiction as the member was not acting in their official capacity as Councillor in relation to the matter complained of (amongst other reasons). This was dismissed.
13	CWC Officer	Poor and inappropriate behaviour towards the officer, in person and electronically, over a period.	Y	Ongoing. The matter has very recently been received and is being considered under the initial assessment stage of the process.
14	Member of the Public	Inappropriate comments made on social media.	N	Complainant did not complete relevant complaint form when asked (as a method of obtaining all necessary information), therefore it was considered withdrawn.